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"THE LAKE GENEVA BOAT CLUB"

2010 Valet In/Out Service

Gage Marine Corporation provides an in/out service for power boats and sailboats of limited size. This service is known as "*The Lake Geneva Boat Club*." It is a safe, convenient and affordable way to enjoy your boat and the lake without the hassles or concerns of a slip or buoy. Your boat will be safe from the elements and attended to by our knowledgeable staff.

Here are the principal features of the service which we provide:

- Service begins May 1 and ends October 1.
- Normally only a one hour notice is needed for a weekday launch. Weekends require at least two hours or notification the day before.
- When your boat is returned to our dock (during business hours), we will retrieve it, cover it and return it to storage.
- Relax on our expansive deck overlooking the lake with tables and umbrellas.
- Members and guests enjoy unlimited use of our air-conditioned lounge, with attached washrooms, showers, changing facilities, and television.
- Boats are kept on their own trailers inside our storage buildings, as well as outside in a secure lot.
- We provide on-site parking for a limited number of automobiles.
- We provide a limited number of cargo carts for your convenience in transporting your boating gear between your car and boat.
- We will launch your boat during the season and hours of operation as described in the attached operating procedures. We will provide one "round trip" per day.
- Available on-site at additional cost are:
 - * Fuel service
 - * Storage lockers
 - * Head pump-out service
 - * Marine supplies and accessories
 - * Full hull and mechanical repair services
- Additional fuel service is available at the Riviera Docks in the City of Lake Geneva.
- **Office hours are 8:00-4:30 Monday thru Saturday and 9:00-4:30 on Sundays.**
- **Please call by 3:30 during the week and 2:30 on the weekends to have your boat launched that day.**

THE LAKE GENEVA BOAT CLUB OPERATING PROCEDURES

Welcome to the *LAKE GENEVA BOAT CLUB*, Gage Marine's In/Out service on beautiful Geneva Lake. We are a club not only in name but in the prevailing atmosphere of mutual respect and courtesy between the members and staff. It is this attitude, which we strongly encourage, which makes your brief but precious hours on Geneva Lake truly valuable.

This little list of operating procedures is intended to cover the most commonly experienced situations - not every possibility. So, please ask if you have any questions. Remember, we are a full service marina and can handle all of your storage, mechanical and general service care - including most warranty work from a variety of marine manufacturers.

DOCK SPACE

Like all In/Out services, our dock space is provided only to facilitate those waiting periods between the launching of your boat and your departure for lake activities and the return period at the end of the day. We do not provide overnight mooring facilities and can't guarantee such space. However, you may tie overnight on a "**space available**" basis; but we require that you leave the dock by no later than 9 am. the following day. Boats left at the dock may be hauled out.

If you are asked by our In/Out service manager to leave the dock, because of a need for dock space, we expect that you will promptly leave as requested. It is only fair and reasonable to require this because it is the principal manner by which we can provide prompt service for all members.

LAUNCH REQUESTS

Normally, during the week, only a one hour notice is needed to launch your boat. On weekends (Friday, Saturday, Sunday) we need at least a two hour notice and appreciate your letting us know your plans the day before.

Experience has shown that everyone's interests are best served when the boat is picked up and taken from the dock as close as possible to the requested launch time. Your name will be noted in our "**Tee Time**" slot. However, on especially busy days, certain launch times can be totally booked. On those rare occasions, if the time is full we will move your reservation to next available slot. Therefore, we intend to have boats in the water and ready for pick up at the time requested. The service loses promptness when owners arrive late and dock space is blocked and unavailable.

Please, if you know that your plans or circumstances have changed, give us a call. If a boat is not picked up for two hours after the requested time, it may be necessary to retrieve the boat from the water, thus making it ineligible for re-launch that day. When we all work together, the service works for everyone.

HAUL-OUT REQUEST

These are handled on a first-come, first-served basis and, in most circumstances, **any boat brought in by 5 pm. on weekends or by 3:30 pm. on weekdays will be hauled out before quitting time.**

HULL & TRAILER INSPECTION

At the beginning of the season, boat owner and a *Gage Marine* employee will inspect boat and trailer for any pre-existing damage. In addition, the trailer will be inspected to insure that the tires, safety chains, lights, etc. are in good operating condition. If any corrections are needed, they can be accomplished either by the owner or by authorizing *Gage Marine* to do this work. Unsafe conditions must be corrected before the first launch can occur.

BOAT COVERS

Gage Marine will uncover the boat prior to launch and recover it after the boat has been hauled out. We will re-cover only after haul out in order to prevent damage to the cover while the boat is tied to the dock. It is preferable to have a cockpit cover. Mooring covers that cover the rub rail are not recommended and *Gage Marine* cannot be responsible for such covers.

HULL DAMAGE - LAKE CHOP

Boaters must be especially careful when tying to any dock on Geneva Lake because a very wicked chop generated by motor boats and/or the wind, can very quickly cause rub rail and hull damage. No location on the lake is really safe from this chop and Williams Bay is no exception.

When boats are tied up after hours and/or left overnight, members should take extra care to assure they have them well secured. While *Gage Marine* does our best to provide bumpers and watch over the boats, *we are not responsible for any damage that occurs to the boats.*

DECORATIVE TRIM vs. RUB RAIL

The aluminum channel with vinyl-insert located at the sheer line of today's small boats is primarily decorative and is so fragile that it provides very little protection from the "Geneva Lake Chop". At *Gage Marine* we recognize the fragility of these "rub rails", as they are optimistically called by the industry, and we therefore provide the highest quality of rubber dock edging available. However, many types of vinyl-inserts are easily pulled out of the aluminum channel which quickly results in hull damage and damage to the rubber dock edging which may expose nail heads. We make every effort to repair damaged dock edging - it is almost a continuous process - but we can't guarantee posts are in perfect condition.

Therefore, since it is the boat owner's responsibility not to tie their boat in such a way that exposed nails or wood splinters cause damage to the boat, it is also the responsibility of *Gage Marine* employees to do the same. However, it is not *Gage Marine's* responsibility if vinyl-insert type rub rail is damaged by dock edging in good serviceable condition or unforeseen circumstances.

ASSISTANCE

If there is any question in your mind as to the proper way to secure or dock your boat, please ask us for help. That is why we are here - to be of assistance and to help make your boating experience a pleasant one!

REGISTRATION

It is recommended that your boat and trailer be registered (title) in Wisconsin. Forms are available in the office. Our office staff will assist you with the procedure.

TIE LINES

It is very important that all members have at least four 20 foot tie lines. Good tie lines provide the most benefit for the least cost of any boating accessory because they prevent damage to your own boat as well as to others. From time to time, *Gage* employees will check tie lines and, if needed, new tie lines will be furnished and charged to the owner.

LOCKERS:

Lockers are for storage use from May 1st thru Oct.1st and are to be cleaned out and locks removed at the end of the season. Any lockers not emptied by Oct. 15th will have the lock cut and the contents disposed of.

LOUNGE KEYS:

One lounge key per boat is given out at the beginning of the season and needs to be returned at the end of the season. Keys are electronic and access to the lounge is monitored. If at any time *Gage Marine* feels that the lounge privilege has been violated, a member's key can be made inactive. Lounge keys are required to be returned at the end of each season.

PLEASE NOTE

Gage Marine will take every reasonable precaution to protect boat owner's property. However, it is understood and agreed that *Gage Marine* will not be responsible or liable for loss of gear or equipment left in the boat by the owner nor for loss by fire, weather, flood, vandalism or other circumstances beyond our control and does not carry insurance to cover same.

- *Gage* personnel and equipment only on launching and retrieval.
- Passengers are not allowed on boat during launching or haul out process.
- Vehicles with trailers will not be allowed in parking lot due to limited space.
- Fueling may be done at gas pier only by *Gage* personnel. You will not be allowed to bring personal fuel containers on *Gage* premises.